

A trusted partner

OSB Group 2022 preliminary results 16 March 2023

Outstanding performance in 2022





further planned investment in

the business

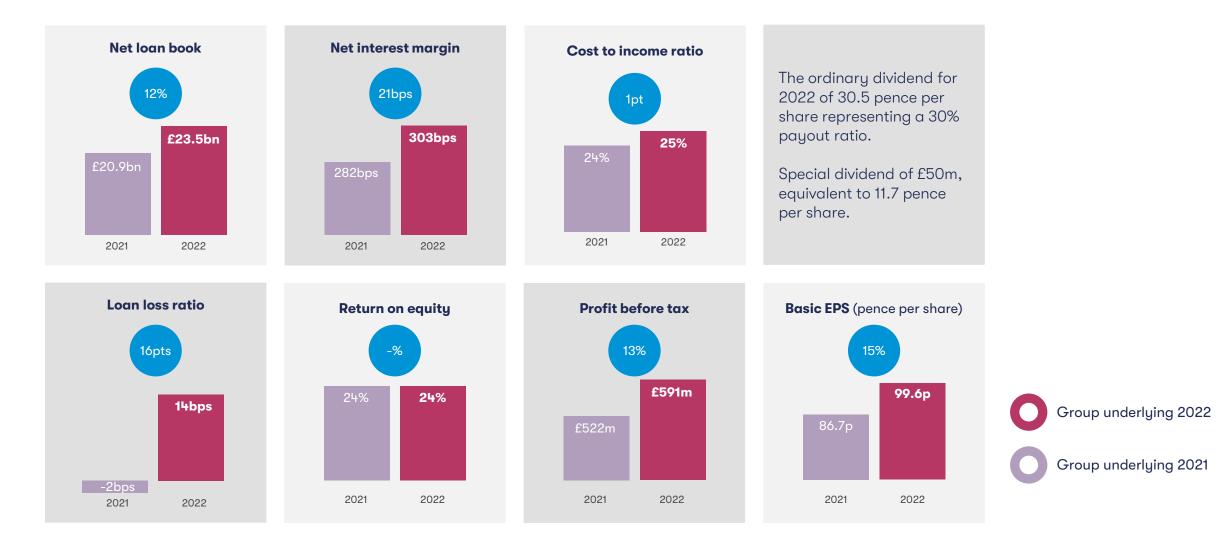
Financial highlights - statutory





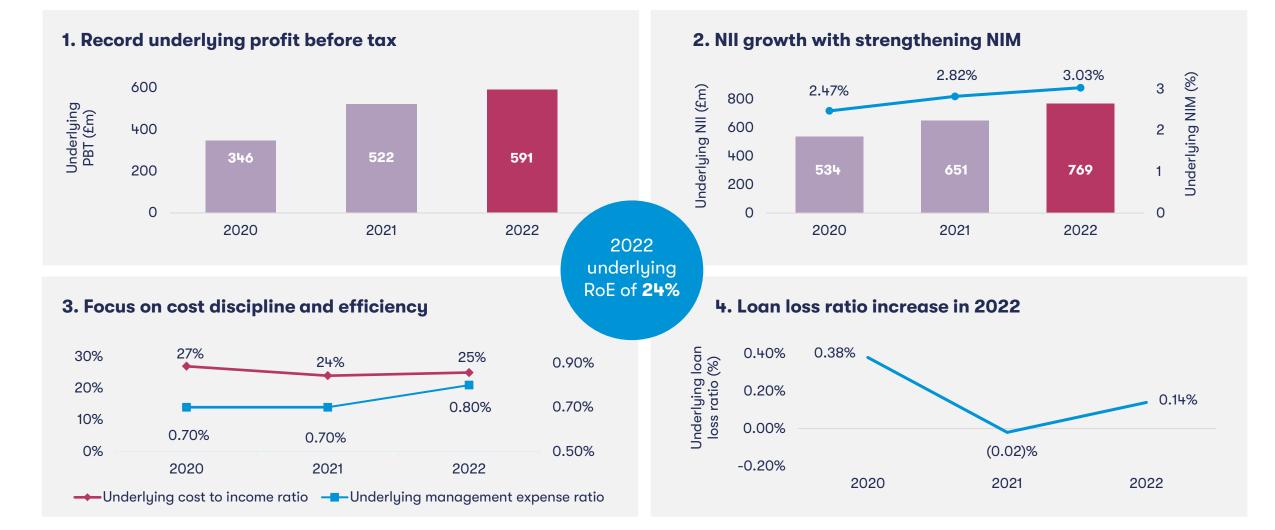
Financial highlights - underlying





Attractive underlying return on equity





Excellent results for 2022



	Underlying P&L ¹			
	2022	2021	Char	nge
	£m	£m	£m	%
Net interest income	769.1	650.5	118.6	18
Net fair value gains on financial instruments	48.5	18.5	30.0	>100
Gain on sale of financial instruments	-	2.3	(2.3)	(100)
Other operating income	6.6	7.9	(1.3)	(16)
Total income	824.2	679.2	145.0	21
Administrative expenses	(204.0)	(161.7)	(42.3)	26
Provisions	1.6	(0.2)	1.8	>100
Impairment of financial assets	(30.7)	4.9	(35.6)	<(100)
Profit before taxation	591.1	522.2	68.9	13
Profit after taxation	448.7	393.1	55.6	14
Basic EPS (pence per share)	99.6	86.7	12.9	15

- Underlying NII up 18% reflecting the growth in the loan book and the improved net interest margin
- Fair value gains on financial instruments of £48.5m primarily due to gains on mortgage pipeline swaps and hedge ineffectiveness, reflecting the step up in swap pricing following September's mini-budget
- Administrative expenses increased by 26% reflecting the anticipated return to more normalised post-pandemic spending, inflationary headwinds and planned investment in the business
- Impairment charge of £30.7m due primarily to more severe forward looking macroeconomic scenarios, including the potential impact of rising cost of living and borrowing
- Underlying PBT increased by 13%
- Underlying EPS grew to 99.6 pence per share, in-line with the increase in underlying profit after taxation

Strong, secure balance sheet



	2022	2021	Char	nge
Lending	£m	£m	£m	%
Statutory net loans and advances to customers	23,613	21,080	2,533	12
Expected credit losses	(130)	(102)	(28)	27
Funding and liquidity				
Customer deposits	19,756	17,526	2,230	13
Debt securities in issue	266	460	(194)	(42)
Term Funding for SMEs	4,232	4,203	29	1
Indexed Long-Term Repo	301	-	301	>100
Liquid assets	3,779	3,336	443	13

	OSB 2022 2021		CCFS	
			2022	2021
3 months + in arrears (%)	1.2	1.4	0.9	0.7
Interest coverage ratios (BTL origination) (%)	207	199	191	188
Average book LTV (%):				
- Buy-to-Let/SME for OSB and Buy-to-Let for CCFS	63	65	66	68
- Residential	45	48	57	59

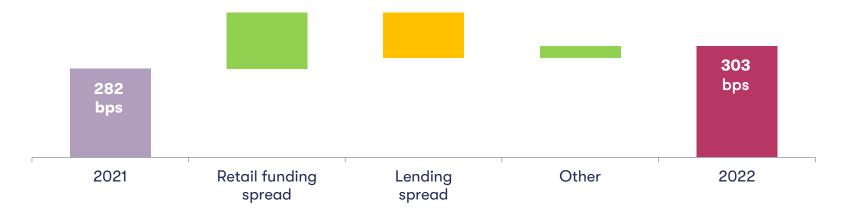
Statutory and underlying net loan book growth of 12% supported by organic originations of £5.8bn, up 29% compared with £4.5bn in 2021

٠

- Strong credit quality with stable 3 months plus in arrears balances of 1.1% (2021: 1.1%)
- Weighted average ICR for Buy-to-Let origination demonstrates a prudent approach to assessment of customer affordability
- Weighted average LTVs reduced in the year supported by house price appreciation; weighted average Group book LTV was 60% (2021: 62%) and 71% for new business written across the Group in the year (2021: 69%)

Improvement in underlying NIM

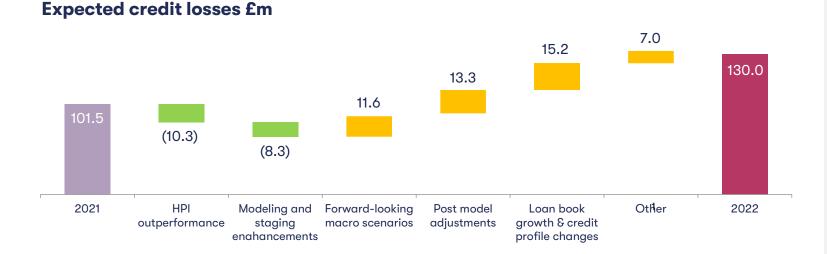




- Underlying NIM improved by 21bps to 303bps, due primarily to the benefit of base rate rises
- There were delays in the market passing base rate rises on to savers in full resulting in a lower cost of retail funds and the cost of new retail funding also benefitted from widening swap spreads
- There were also delays in mortgage pricing fully reflecting the rate rises and widening swap spreads. This was partially mitigated by an expectation of higher reversionary income following the end of the fixed period as rates rose, partially offset by an expectation that customers would spend less time on this higher rate before refinancing
- Other primarily related to the benefit of increased average funding from the Bank of England, higher capital and reserves and favourable swap margin calls
- Underlying NIM for 2023 is expected to be broadly flat to 2022, after the expected impact of Tier 2 and MREL qualifying debt issuance, subject to market conditions

Impairment provisions





As at 31 December 2022	Gross carrying amount (£m)	Expected credit losses (£m)	Coverage ratio %
Stage 1 Stage 2 Stage 3 + POCI	18,722.3 4,417.1 588.7	7.2 50.9 71.9	0.04% 1.15% 12.21%
Total	23,728.1	130.0	0.55%
As at 31 December 2021			
Stage 1	18,188.4	12.1	0.07%
Stage 2	2,413.6	25.0	1.04%
Stage 3 + POCI	562.1	64.4	11.46%
Total	21,164.1	101.5	0.48%

- The expected credit loss provision increased by £28.5m. The main components of this change were:
 - £10.3m decrease due to house price appreciation
 - £8.3m decrease primarily due to pandemicrelated modelling and staging enhancements
 - £11.6m increase reflecting the adoption of more severe forward-looking macroeconomic scenarios
 - £13.3m increase for post-model adjustments primarily to account for the potential impact of rising cost of living and borrowing concerns
 - £15.2m increase due to the significant increase in the size of the loan book and credit profile changes
 - Other increases principally relates to individually assessed accounts and portfolios
- The increase in stage 2 balances was primarily due to accounts which were not in arrears, but were more likely to be impacted by the worsening economic outlook, including the rising cost of living and borrowing
- See the Appendix for the macroeconomic scenarios

Strong capital base



4.8% (2.8)% (1.5)% (0.1)% (1.1)% 18.3% 19.6% 20.0% (0.6)% 2021 Profit for Amortisation 2022 £100m share Special 2022 Loan book Ordinary dividend the period dividends of FV uplift on before repurchase growth & mix CCFS' net additional assets & other capital distribution 2022 2021 Capital Change 9,102 15% Risk weighted assets (RWAs) £m 10,495 RWAs as % of total assets 38 37 1pt 18.3 Common equity tier 1 ratio % 19.6 (130)bps Total capital ratio % 21.2 19.7 (150)bps Leverage ratio % 8.4 7.9 50bps

The Group's strategy and proven capital generation capability can support both strong net loan book growth and further capital returns to shareholders, including a progressive ordinary dividend per share.

- 12% net loan book growth in 2022
- Ordinary dividend per share of 30.5 pence (2021: 26 pence) reflecting a 30% payout ratio in line with prior year
- CET1 ratio remained strong at 18.3% and included the impact of the completed £100m share repurchase programme and announced £50m special dividend (11.7 pence per share)
- A new £150m share repurchase programme announced, equivalent to c. 1.4% of CET1¹
- The Group is targeting a CET1 ratio of 14% once the capital stack has been optimised fully through Tier 2 and MREL qualifying issuance over the next 2 years, subject to market conditions
- Full bail-in MREL requirement from July 2026 with interim requirement of 18% of RWAs by July 2024. Standard regulatory buffers must be held above MREL requirements
- Estimated impact of the PRA's Basel 3.1 CP is up to a 2% point reduction to CET1¹, should the proposed rules be implemented as drafted on 1 January 2025 and prior to the Group receiving IRB accreditation

CET1 ratio

Our award-winning lending franchises



701 Other 1.325 Residential 447 ĘIJ 1.116 Originations Net loan Buy-to-Let 3,803 book up 2,960 12% for 2022 2021 2022 OSB/CCFS Buy-to-Let OSB/CCFS Residential Bridging Commercial Residential development Funding lines

Strong security	Good retention	Well-positioned
Weighted average interest coverage ratios for Buy-to- Let origination demonstrate prudent approach to	Borrowers continue to choose new products with OSB Choices retention scheme.	Professional landlords accounted for 86% of OSB BTL completions by value in 2022 (2021: 82%).
assessment of customer affordability. OSB: 207% CCFS: 191%	72% choosing new product within 3 months (2021: 71%).	Limited company mortgages represented 78% of Kent Reliance and 65% of Precise completions.

Recovery in originations in 2022

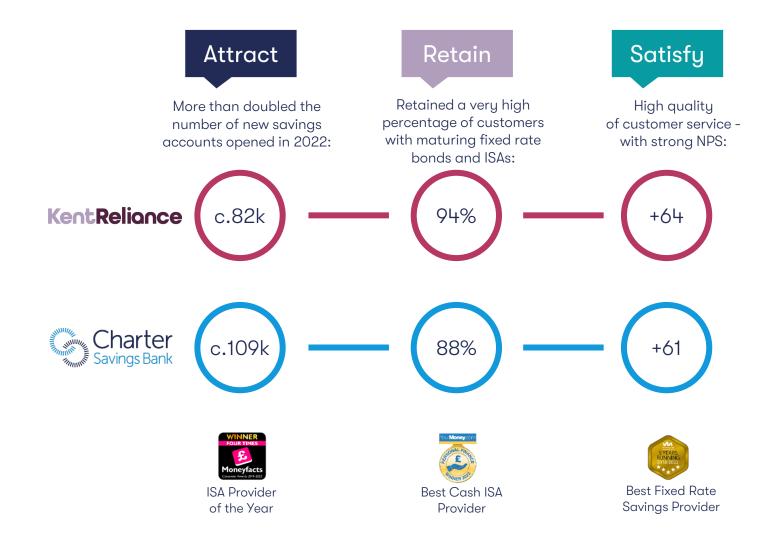
- Strong demand across the Group's core Buy-to-Let and ٠ Residential sub-segments
- Increased originations in commercial and semi-commercial ٠ as the Group launched a new set of products under the InterBay brand
- Relaunched residential proposition, building on the • popularity of our complex prime and shared ownership mortgages
- Introduced the first of a range of mortgage products • targeted at enhancing EPC rating through refurbishment
- Supported our customers and broking partners by • honouring both the offered and pre-offered pipeline during the period of pricing volatility following September's mini budget



Ourcar

Sophisticated funding platform

The Group remains predominantly retail funded with £19.8bn of retail deposits, up 13% compared to 2021



Retail savings complemented by increasingly diversified funding sources:



- Drawings under the Term Funding Scheme for SMEs unchanged at £4.2bn and drawings of £301m under ILTR
- Completed second largest securitisation, Canterbury No. 5 in August 2022 a fully retained £1.3bn transaction of Buy-to-Let mortgages



Delivering the now and delivering the future



D	elivering for customers today	Keeping the bank future ready			
Stable presence	 Honoured our offered and pre-offered pipeline of new business through the disruption caused by September's mini-budget Increased retention levels as we took action to retain high quality mortgage customers 	Supporting specialist lending	 Process enhancements to ensure we remain well-placed to meet the changing needs of our customers, brokers and wider stakeholders Positioned to take advantage of opportunities once market conditions improve 		
Thought leadership	 Created a Landlord Leaders community, bringing brokers, landlords and other industry members together and established £50m Landlord Leader Fund Partnered with tax specialists who can provide advice and guidance to landlords looking to professionalise 	Leveraging digitisation	 Digital solutions to support deep underwriting expertise enabling faster decision making and processing Deliver significant improvements in customer servicing and efficiency including robotics to improve workflows 		
New products	 Introduced the first of a range of products to help landlords make their properties more energy efficient, preparing them for future minimum EPC requirements Relaunched commercial products and saw originations more than triple in that sub-segment 	Creating new customer journeys	 Digital technologies to further enhance customer service and servicing capabilities Enhance the intermediary and borrower customer journey through investment in technology 		
The lender of choice	 Organic originations were £5.8bn, up 29% from £4.5bn in 2021 due to strong demand in our core sub-segments Consistency recognised by professional Buy-to-Let landlords and mortgage intermediaries 	The lender of choice	 Leverage differentiated but complimentary underwriting capabilities across our brands to enhance customer propositions Deploy our scale and resources on organic lending opportunities 		



Summary and outlook





- The Group saw strong financial and operational performance with record profit for the year, £5.8bn of new lending, increased NIM and a class-leading underlying return on equity of 24%
- The credit performance of the Group's loan book remained strong with stable 3 month arrears of 1.1% and an underlying loan loss ratio of 14bps, reflecting our underwriting expertise and a robust rental market
- CET1 ratio of 18.3% remained strong
- Ordinary dividend of 30.5 pence per share, a payout ratio of 30%
- Announced a £50m special dividend, 11.7 pence per share
- Completed £100m share repurchase programme in 2022 and have announced a further £150m programme commencing on 17 March 2023

Outlook

- Overall mortgage market expected to be subdued in 2023
- We are building a healthy pipeline of new business and our track record of retaining customers, attracting new business and working with high quality borrowers allows us to target underlying net loan book growth of c. 5% for 2023
- The underlying NIM for 2023 is expected to be broadly flat to 2022, after the expected impact of Tier 2 and MREL qualifying debt issuance, subject to market conditions
- We expect our underlying cost to income ratio to increase to c. 29% in 2023, due to the significant fair value gains from hedging activities in 2022, continuing inflationary headwinds and the full-year impact of hiring last year and further planned investment in the business



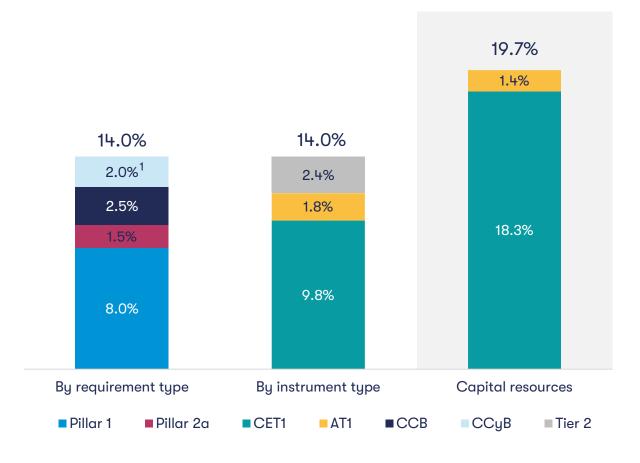
2022 preliminary results appendices

16 March 2023

Components of Group capital



Capital resources and requirements as a percentage of RWAs



- Capital resources and requirements¹ are as at 31 December 2022. The requirements include standard regulatory buffers (CCB, CCyB¹) for illustrative purposes
- The Pillar 2a requirement of 1.5% of RWAs includes a static integration add-on of £19.5m
- Current minimum capital requirement of 9.5% (Pillar 1 and Pillar 2a)
- Optimal mix of instrument type to meet minimum capital requirement includes CET1, AT1 and Tier 2
- Current capital ratio includes c. 0.7% of transitional adjustments which will amortise over time²
- In addition, Board and management buffers are maintained above regulatory minimum to support planned growth in-between profit verifications
- The Group is currently well in excess of minimum regulatory capital requirements
- The Group is subject to an interim MREL requirement of 18% of RWAs from July 2024 with an end-state MREL requirement of two times the sum of Pillar 1 and Pillar 2a from July 2026. Standard regulatory buffers must be held above MREL requirements.

Strong statutory results



	Statutory P&L				
	2022	2021	Chc	inge	
	£m	£m	£m	%	
Net interest income	709.9	587.6	122.3	21	
Fair value gain on financial instruments	58.9	29.5	29.4	100	
Gain on sale of loans	-	4.0	(4.0)	(100)	
Other operating income	6.6	7.9	(1.3)	(16)	
Total income	775.4	629.0	146.4	23	
Administrative expenses	(207.8)	(166.5)	(41.3)	25	
Provisions	1.6	(0.2)	1.8	>100	
Impairment of financial assets	(29.8)	4.4	(34.2)	<(100)	
Impairment of intangible assets	-	3.1	(3.1)	(100)	
Integration costs	(7.9)	(5.0)	(2.9)	58	
Exceptional items	-	(0.2)	0.2	(100)	
Profit before tax	531.5	464.6	66.9	14	
Profit after tax	410.0	345.3	64.7	19	
Basic EPS (pence per share)	90.8	76.0	14.8	19	

Reconciliation of underlying to statutory PBT £m



- Net interest income grew 21% to £709.9m largely reflecting growth in the loan book and a higher net interest margin
- Fair value gain of £58.9m on Group's hedging activities primarily due to the step up in swap pricing following September's mini budget
- Impairment charge of £29.8m due primarily to more severe forward looking macroeconomic scenarios, including the potential impact of rising cost of living and borrowing
- Statutory PBT increased by 14% to £531.5m
- Statutory basic EPS increased by 19% to 90.8 pence per share reflecting a lower effective tax rate

Who we are and what we do



Specialist lending business

Underlying net loans to customers 2022: **£23.5bn** (2021: £20.9bn)

Loan book growth of **12%** for 2022

Differentiated brand propositions

Complementary bespoke and manual underwriting platforms with automated digital risk assessment

Strong mortgage origination

Excellent loan performance

Strong relationships with intermediaries

Sophisticated funding platform

Underlying retail deposits

2022: **£19.8bn** (2021: £17.5bn)

22 securitisations to date across the Group worth £11.1bn

Stable savings funding via Kent Reliance and Charter Savings Bank

Capital markets expertise with high quality residential mortgage-backed securities (RMBS) platforms

Cost efficient and resilient funding platform supporting future growth

Access to Bank of England TFSME scheme

Unique operating model

Underlying cost to income ratio

2022: **25%** (2021: 24%)

Savings customers NPS +64 for KR +61 for CSB

OSB India: Best-in-class customer service

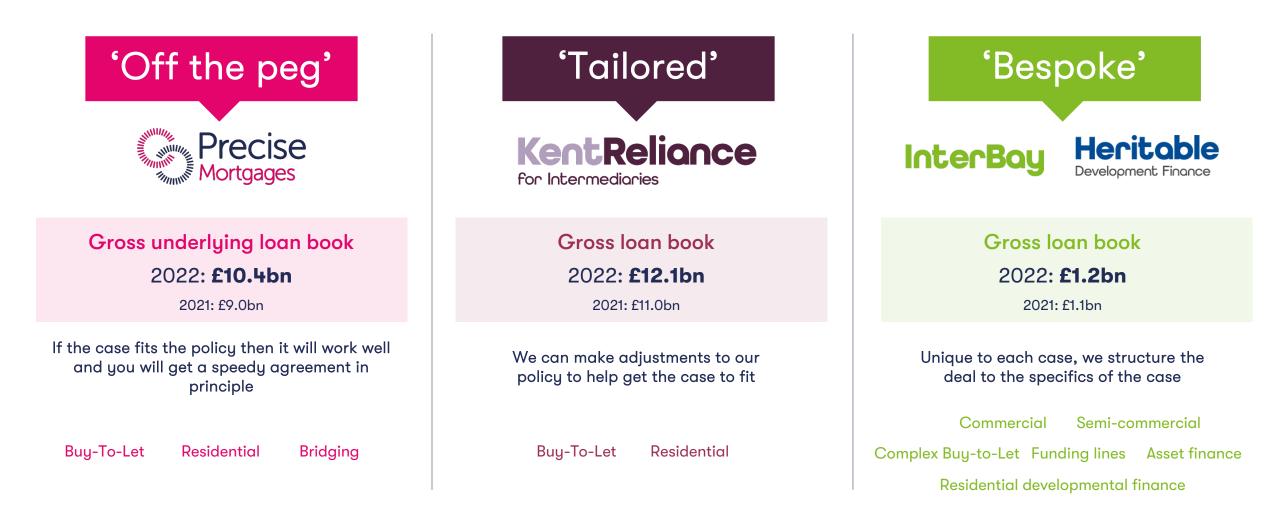
Credit expertise and mortgage administration service

Continued, disciplined cost management

Efficient, scalable and resilient infrastructure

Leading complementary brand propositions



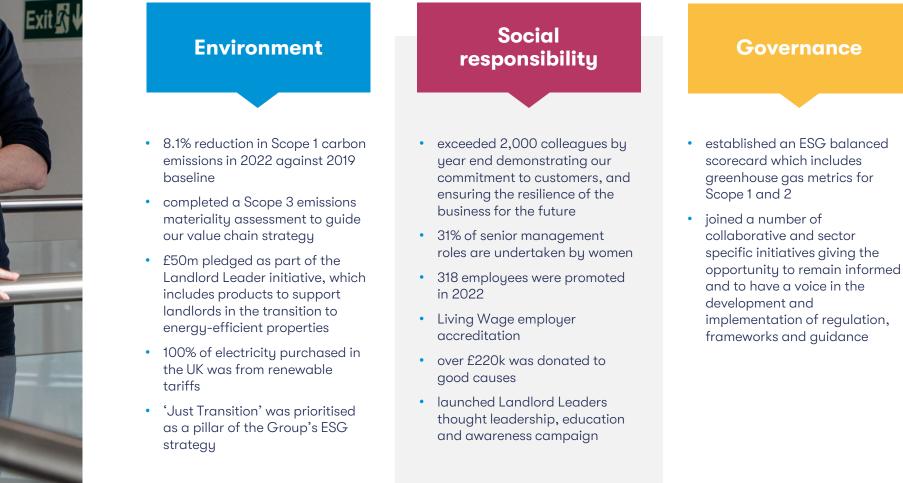




Our ESG framework



In 2022, the Group continued to formalise its approach to ESG matters through the development of the Group's ESG Strategy and ESG Operating Framework. These are now embedded across the business and will support us along the path to achieving our target of net zero greenhouse gas emissions by 2050¹



1. Net zero is defined as a reduction in Scope 1, 2, and 3 emissions to zero or to a residual level that is consistent with reaching net Zero emissions at the global or sector level in eligible 1.5°C aligned pathways.

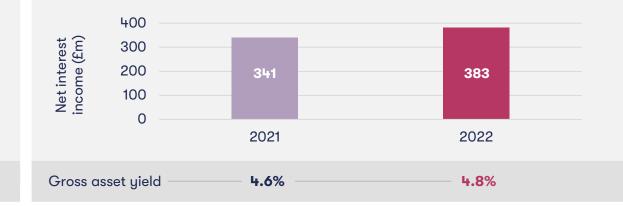
OSB segment results **BTL/SME**

1. Gross logn book

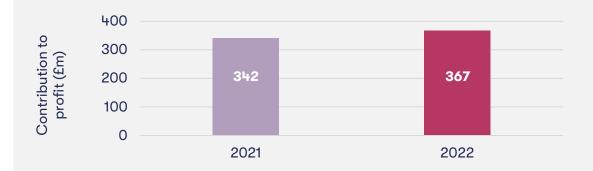
RWA as % of net loans

Average book LTV¹ reduced to 63% (2021: 65%) with only 3.2% of loans by value with LTVs exceeding 90% (2021: 2.5%) and average new origination LTV of 73% (2021: 73%).

2. Net interest income

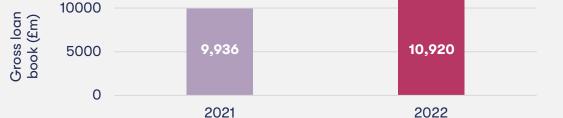


3. Contribution to profit²



4. Loan loss charge as a % of average gross loans





47%

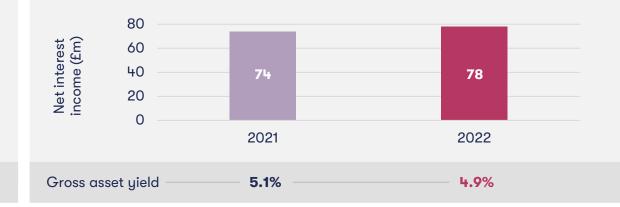
49%



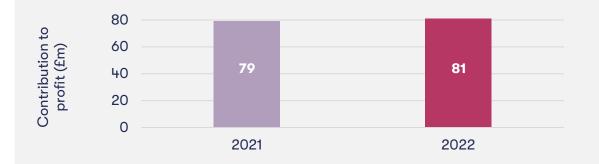
OSB segment results **Residential**

Average book LTV¹ reduced to 45% (2021: 48%) with only 0.8% of loans by value with LTVs exceeding 90% (2021: 0.8%) and average origination LTV increased to 64% (2021: 50%).

2. Net interest income



3. Contribution to profit²



4. Loan loss charge as a % of average gross loans



1. Gross loan book 3,000 Gross loan book (£m) 2,000 2,121 2,325 1,000 0 2021 2022

45%

45%

RWA as % of net loans

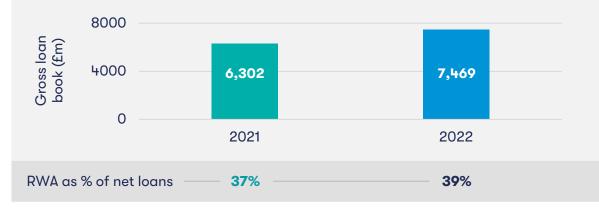
1. Residential sub-segment average weighted LTVs include first and second charge lending1. 2. Total income less impairment losses

CCFS segment results BTL sub-segment

Average book LTV remains low at 66% (2021: 68%), average origination LTV was 73% (2021: 74%).

Group

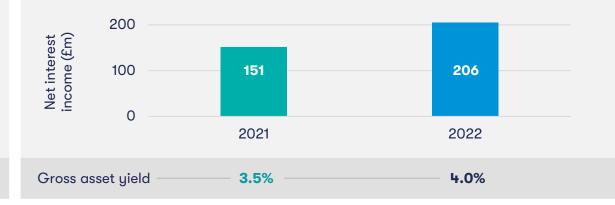
1. Gross loan book



3. Contribution to profit¹



2. Net interest income



4. Loan loss charge as a % of average gross loans

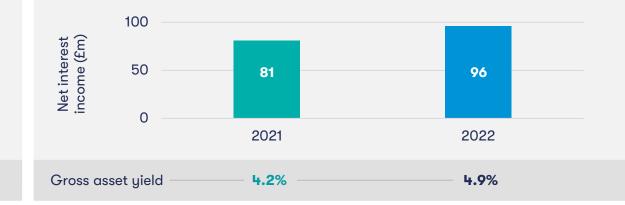


1. Total income less impairment losses

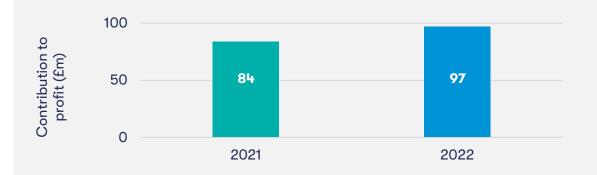
CCFS segment results **Residential sub-segment**

Average book LTV reduced to 57% (2021: 59%), average origination LTV was unchanged at 66%.

2. Net interest income



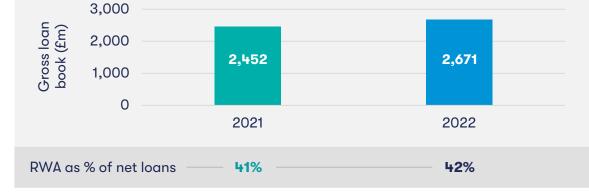
3. Contribution to profit¹



4. Loan loss charge as a % of average gross loans



1. Gross loan book



OSB segment results **BTL/SME** sub segments



The weighted average interest 900 coverage ratio (ICR) Gross Ioan book (£m) was 207% during 600 2022 (2021: 199%) 8,868 9,755 794 881 300 0 2021 2022 2021 2022 **4.** Funding lines Undrawn commitments Gross loans Loans

2. Semi-commercial/commercial

3. Residential development

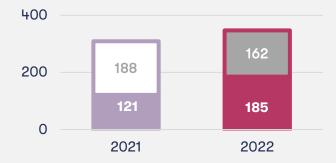
1. Buy to let

Gross Ioan book (£m)

10,000

5,000

0



Increased rates of

sales by Heritable's developer customers led to very strong repayments in 2022



2021

2022

0



• Average loan size £375k (2021: £380k)

Undrawn approved credit limits

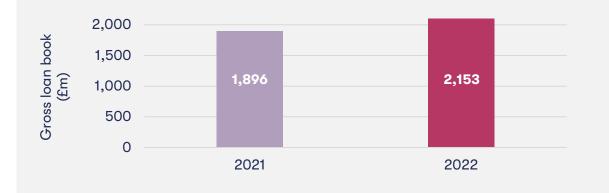
- Secured funding lines to non-bank lenders
- High yielding, secured, specialist subsegments primarily property-related
- No new facilities extended in 2022

OSB segment results



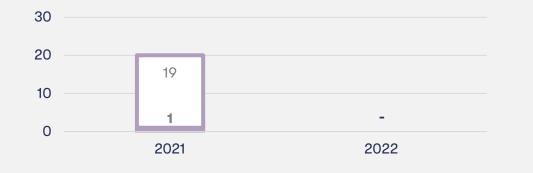


1. First charge mortgages



3. Funding lines





2. Second charge mortgages



- First charge gross loan book increased by 14% as the Group relaunched its residential proposition under the Kent Reliance brand introducing a new range for complex prime borrowers
- OSB's second charge book is in run-off
- OSB provided no secured funding lines with the final exposure repaid during the year

CCFS segment results Bridging



Continued improvement in bridging products offering, including a relaunched and rebranded refurbishment product in April 2022

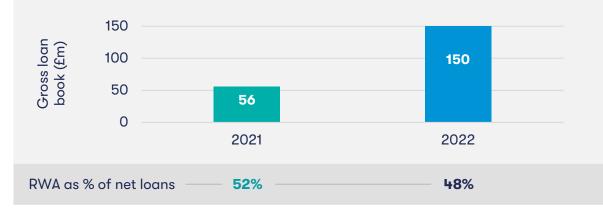
2. Net interest income



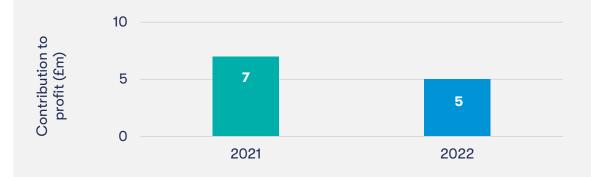
4. Loan loss charge as a % of average gross loans



1. Gross loan book



3. Contribution to profit¹



CCFS segment results Second charge

1. Gross loan book

200

150

100

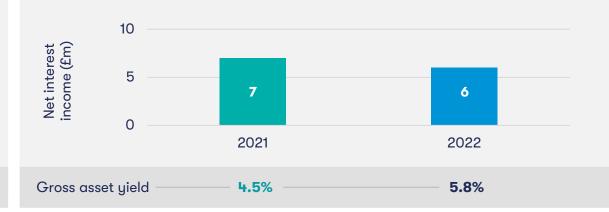
50

0

RWA as % of net loans

Gross loan book (Em) Second charge products were withdrawn in August 2022

2. Net interest income



3. Contribution to profit¹



154

2021

41%

112

2022

41%

4. Loan loss charge as a % of average gross loans





Updated forward-looking macroeconomic scenarios



Forecast macroeconomic variables over a five-year period

		Scenario %				
Probability weighting %	Economic measure	Year end 2022	Year end 2023	Year end 2024	Year end 2025	Year end 2026
	GDP	4.3	(0.7)	1.8	2.7	2.1
	Unemployment	3.7	4.7	4.2	3.9	3.8
40	House price growth	9.0	(9.0)	(3.4)	2.8	5.8
	CPI	10.7	3.4	2.0	1.6	1.2
	Bank base rate	2.8	4.0	3.6	2.6	1.8
	GDP	4.6	1.9	2.9	3.4	2.2
	Unemployment	3.6	4.2	4.0	3.7	3.7
30		10.6	(6.7)	(1.3)	4.4	5.6
	CPI	11.0	4.7	2.9	1.4	1.1
	Bank base rate	3.0	5.3	4.8	3.4	2.3
	GDP	3.7	(4.4)	1.0	2.4	2.1
	Unemployment	4.2	6.3	7.0	7.0	6.7
20		6.8	(14.4)	(8.0)	(1.2)	6.1
	CPI	10.2	1.6	1.5	1.8	0.8
	Bank base rate	2.9	3.8	3.1	1.9	1.3
	GDP	3.2	(7.5)	0.1	1.9	2.1
		4.3	6.8	7.6	7.6	7.2
10		5.0				6.5
			0.7	0.9	2.1	0.5
	Bank base rate	2.6	2.8	2.0	0.6	0.5
_	weighting % 40 30 20	weighting %Economic measure40GDP Unemployment House price growth CPI Bank base rate30GDP Unemployment House price growth CPI Bank base rate20GDP Unemployment 	weighting %Economic measureyear end 202240GDP Unemployment House price growth CPI Bank base rate4.3 3.7 9.0 2.830GDP Unemployment House price growth CPI Bank base rate4.6 3.6 10.7 3.6 10.6 CPI Bank base rate30GDP Unemployment House price growth CPI Bank base rate4.6 3.6 10.6 2.830GDP Unemployment House price growth CPI Bank base rate3.7 4.2 3.020GDP Unemployment House price growth CPI Bank base rate3.7 4.2 3.2 2.910GDP Unemployment House price growth CPI Bank base rate3.2 4.3 <td>weighting %Economic measureYear end 2022Year end 202340GDP4.3(0.7)40Unemployment3.74.7House price growth9.0(9.0)CPI10.73.4Bank base rate2.84.030GDP4.61.9Unemployment3.64.2House price growth10.6(6.7)CPI11.04.7Bank base rate3.05.320GDP3.7(4.4)Unemployment4.26.3House price growth6.8(14.4)CPI10.21.6Bank base rate2.93.820GDP3.2(7.5)Unemployment4.36.810House price growth5.0(18.6)10CPI9.50.7</td> <td>weighting % Economic measure Year end 2022 Year end 2023 Year end 2024 40 GDP Unemployment House price growth CPI 3.7 4.7 4.2 40 House price growth CPI 9.0 (9.0) (3.4) 30 GDP Unemployment 10.7 3.4 2.0 30 GDP Unemployment 3.6 4.2 4.0 40 House price growth CPI 10.6 6.7) (1.3) 20 GDP Unemployment 4.2 6.3 7.0 40 House price growth CPI 0.2 1.6 1.5 30 GDP Unemployment 4.2 6.8 7.6 40 House price growth CPI 3.2 (7.5) 0.1 10 GD</td> <td>weighting % Conomic measure year end 2022 year end 2023 year end 2024 year end</td>	weighting %Economic measureYear end 2022Year end 202340GDP4.3 (0.7) 40Unemployment3.74.7House price growth9.0 (9.0) CPI10.73.4Bank base rate2.84.030GDP4.61.9Unemployment3.64.2House price growth10.6 (6.7) CPI11.04.7Bank base rate3.05.320GDP3.7 (4.4) Unemployment4.26.3House price growth6.8 (14.4) CPI10.21.6Bank base rate2.93.820GDP3.2 (7.5) Unemployment4.36.810House price growth5.0 (18.6) 10CPI9.50.7	weighting % Economic measure Year end 2022 Year end 2023 Year end 2024 40 GDP Unemployment House price growth CPI 3.7 4.7 4.2 40 House price growth CPI 9.0 (9.0) (3.4) 30 GDP Unemployment 10.7 3.4 2.0 30 GDP Unemployment 3.6 4.2 4.0 40 House price growth CPI 10.6 6.7) (1.3) 20 GDP Unemployment 4.2 6.3 7.0 40 House price growth CPI 0.2 1.6 1.5 30 GDP Unemployment 4.2 6.8 7.6 40 House price growth CPI 3.2 (7.5) 0.1 10 GD	weighting % Conomic measure year end 2022 year end 2023 year end 2024 year end



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OSB GROUP PLC believes that any non-IFRS performance measures included in this document provide a more consistent basis for comparing the business' performance between financial periods, and provide more detail concerning the elements of performance which the Group is most directly able to influence or are relevant for an assessment of the Group. They also reflect an important aspect of the way in which operating targets are defined and performance is monitored by the Board. However, any non-IFRS performance measures in this document are not a substitute for IFRS measures and readers should consider the IFRS measures as well. For further details, refer to Alternative performance measures section in the OSBG 2021 Annual Report and Accounts. Copies of this are available at www.osb.co.uk and on request from OSBG.